



COVID - 19 HIRE POLICY

In accordance with UK Government Laws & Guidelines September 2020

Hurrah Parties would like to share with you what measures we have in place to keep our customers and staff safe and how this will impact our customers.

- The hirer must notify Hurrah Parties in advance of delivery if there are any members of the household who have tested positive for Covid-19 or are presenting with symptoms in the run up to hire or during hire. Hurrah Parties will also notify the hirer if at any point any members of their household become unwell with any symptoms of Covid-19 and reserve the right to cancel the hire if this situation arises.
- If someone in the hirers household has tested positive for Covid-19 we will re-schedule a new suitable date. If one or more children attending the party (not in your household) are unable to make it because they have or have been in contact with someone who has Covid-19, unfortunately we cannot refund teepees booked within 7 days of the booking. Please refer to our full terms and conditions.
- Cross contamination between households will be eliminated by introducing a rest period of 3 days/72 hours between hire periods and additional cleaning before and after use.
- Equipment will be thoroughly cleaned / disinfected before and after each party.
- Face masks will be worn and hand sanitiser applied on delivery, set up and collection by staff at Hurrah Parties.
- Staff at Hurrah Parties will need clear access to the room/garden for set up and collection. All members of your household and our staff must adhere to social distancing measures of 2 meters all times.
- Soft furnishings that cannot be washed at 60 degrees will either be washed with antibacterial laundry cleanser or sprayed / wiped with antibacterial spray or wipes (for anything that cannot go in a washing machine), then bagged/boxed 72 hours before the party.
- Duvet covers, sheets and pillowcases will be washed at 60 degrees and placed in a fastened bag or secure container 72hrs prior to delivery.
- Hurrah parties can provide pillows and duvets as we have enough to rest and rotate between bookings, however customers can supply their own duvets and pillows if preferred. (Please let us know if you'll be providing your own).
- This policy is in addition to the standard risk assessment and terms of hire which must be agreed to prior to hire.

****PLEASE NOTE THAT THIS POLICY IS SUBJECT TO CHANGE AT ANY GIVEN TIME IN ACCORDANCE WITH UK GOVERNMENT GUIDELINES. Please check our website for any updates****